

## **Contract and payment**

The rental contract shall be considered concluded as soon as the apartment has been ordered and binding reserved by the guest.

The confirmation is made in writing or, if this is not possible in time, also verbally by telephone or in person.

Regardless of the period for which the rental contract was signed, both parties are obliged to fulfill this contract.

The landlord is obliged failure to provide of reserved Apartment / guestroom offer an equivalent or higher apartment / guestroom with same price conditions to the guest.

The guest is required for non-use of contractual obligation to pay the agreed rent with the cancellation conditions.

## **cancelation conditions**

A cancellation of the rental contract MUST be writing.

Cancellation is for the visitor

4 weeks before arrival date	- free of charge
2 weeks before arrival date	- 50% of the total price of accommodation
1 week before arrival date	- 75% of the total price of accommodation
less than 7 days prior to arrival	- the total overnight price is due

In the event of cancellation by the client, the landlord will try to re-let the apartment.

If this is possible, the rental price will be refunded accordingly fully or proportionately.

We recommend that you take out travel insurance. Invoices are issued after the departure date.

## **Arrival and departure:**

Check-in is possible from 2 p.m. to max. 8. p.m. on the arrival day.

The release of the apartment on departure day is requested until 11 a.m.

In case of late arrival or earlier departure, the agreed rent is payable.

## **Terms of payment**

1. An eventual payment of the rent we request as specified in the booking confirmation.
2. The (remaining) payment has to be paid in cash upon arrival.

## **In our prices are included:**

complete linen, 3-piece towel set per person, kitchen package (2 towels to dry the dishes, 1 towel to dry hands, dish cloth, sponge, 1 tab for the dishwasher) and all incidental expenses, such as water, electricity, garbage disposal.

Energy costs for heating heat are NOT included in the rent. We calculate these costs by the guest of 5.00 € if necessary inclusive per day.

On arrival you will find a basic set of toilet paper, garbage bags, dish soap, Showergel / Shampoo. Increased needs of the client must ensure itself.

If needed, we can provide you free of charge a fully equipped cot and a high chair available.